**20:10:01:09.  Service of a consumer complaint -- Service of other complaints** For a consumer complaint, the commission shall forward a copy of the complaint to the respondent and a notice requiring the respondent to satisfy the complaint or answer it in writing within 20 days from the date of service of the notice or within such time as may be specified by the commission. For all other complaints, the complainant shall serve the complaint on the respondent. The respondent shall satisfy the complaint or answer it in writing within 20 days from the date of service of the complaint or within such time as may be specified by the commission.

**Source:** SL 1975, ch 16, § 1; 12 SDR 85, effective November 24, 1985; 12 SDR 151, 12 SDR 155, effective July 1, 1986; 26 SDR 110, effective March 7, 2000; 33 SDR 107, effective December 26, 2006.

**General Authority:** SDCL 49-1-11(2),(4), 49-34A-4(6).

**Law Implemented:** SDCL 49-1-11(2),(4), 49-13-1, 49-34A-4(6).

**Cross-Reference:** Manner of service, § 20:10:01:22.03.