

CONTINUOUS IMPROVEMENT

BIT PROGRAM 2016

WHAT IS CONTINUOUS IMPROVEMENT?



WHAT DOES SUCCESS LOOK LIKE FOR CI AND BIT?

A team of employees trained to help others implement Lean tools and philosophies for the benefit of all.

CI MISSION STATEMENT

To add value to all stakeholders by systematically driving sustainable continuous improvement activities that support key business objectives.

POTENTIAL IMPLEMENTATION TIMELINE

January 2017
Sustainability
Planning



December 2016
Lean growth



Resources:
Resourcing for sustainability
Projects: Project 3, Lean Management system
RFP: Closeout
Relationships: Begin benchmarking
Training: Long-term training plan development

November 2016
RFP Selection
Pilot Project 2



Resources:
BIT Lean Champions Consultant (If needed)
Projects: ID Pilot Project 3, Lean culture promotion
RFP: Manage
Relationships: Leverage relationships for guidance
Training: Level 2 Training for Lean Champions

October 2016
Champion Development



Resources:
BIT Lean Champions Consultant (If needed)
Projects: Pilot Project 2
RFP: Manage
Relationships: Build relationship with Lean Ohio, other Lean IT/Software Organizations
Training: Additional training for Lean Champions

September 2016
Pilot Project and Kaizen Training



Resources:
BIT Champions
Projects: Follow up on Pilot project goals – ID Pilot Project 2
RFP: Publish and Selection
Relationships: Visit Daktronics and SDSU to experience their Lean practices
Training: Problem solving

Resources:
Lean Facilitator (Ally Shepardson)
Projects: Pilot Project (ex. Project Creation Process)
RFP: Scoping w/Daktronics
Relationships: Build relationships with Daktronics, SDSU
Training: Kaizen Training

August 2016
High-level lean training and Daktronics consulting



Resources:
ID BIT Pilot Team
Projects: Refine Pilot project
Training: High level lean course

ACHIEVING THE MISSION

Roles and Responsibilities of a Lean Resource



Create Lean training materials such as book studies, learning portals, training modules, and hands-on coaching



Collaborate with and train employees on Lean materials



Assist in creating a strategic direction and providing standard formats for CI/Lean deployment



Rapid improvement event (Kaizen) leadership and organization



Nurture knowledge sharing through Lean communications



Facilitate continuous improvement opportunities utilizing Lean tools and philosophies and provide leadership to move those opportunities forward



Internal and external benchmarking

THE JOURNEY TODAY

What is the platform for Lean?

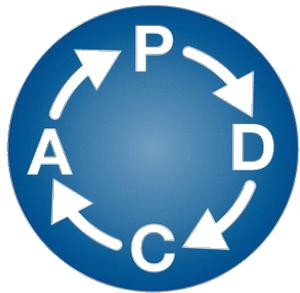
Strategy Deployment

- How should we focus our resources around our customers?

Lean Leadership Development

- How do we develop Lean Leadership capabilities?
 - Classroom Training
 - Or Hands-On Experience
 - Or One on One Coaching

THE JOURNEY FORWARD



PEOPLE
(Social)

MANAGEMENT



PROCESS
(Tools)

PURPOSE