

# Conflict-Free Case Management

Changes are coming to case management for people with intellectual and developmental disabilities.



## What does it mean?

- Providers may not provide case management and direct supports to the same person.
- **High quality, person-centered planning** that keeps the **focus on you**.
- Your case manager will help identify community supports so you **achieve your goals** and will help you **solve problems**.



## Why and when does it have to change?

- The Centers for Medicare and Medicaid Services changed federal regulation so providers of Home and Community Based Services (HCBS) cannot provide case management or develop the person-centered plan for the same people they provide direct supports.  
 The change is planned to begin in June 2016.

## How does it affect me?

- Your case manager will continue to focus on what is **important to** and **important for** you.
- Your case manager will continue to **advocate** for you.
- Your case manager will help you make **decisions** about the supports and services that you want.
- Your case manager will help you **select** supports and services from all available providers and resources.



## Who will provide my case management?

- A different organization from the Community Support Provider will provide your case management services and help you choose the supports you desire to live and work in your community.
- Your case manager may end up being the same case manager you have now. If not, you will be able to choose a case manager from a list of qualified case managers.

**CHOICES** is a Medicaid Waiver program which delivers HCBS for individuals with intellectual and developmental disabilities.

### For more information contact:

Colin Hutchison, Waiver Manager  
 Department of Human Services  
 Division of Developmental Disabilities  
 Colin.Hutchison@state.sd.us

East Highway 34  
 c/o 500 East Capitol  
 Pierre, SD 57501  
 Phone: 605.773.3438  
 Fax: 605.773-7562  
 Website: <http://dhs.sd.gov/dd/>